



To McLaughlin Anderson Luxury Villa Guests

OUR HURRICANE POLICY

In the event of a hurricane approaching the islands, our staff will be closely monitoring all storm reports and projections. When we have made our final decision to shutter up our villas and notify our villa guests, here are our procedures and policies for hurricane situations:

- We do ask all of our villa guests to evacuate their villas, and either check into a local hotel, or to fly off the island. There will also be a few public shelters open as well. We will assist you as much as possible with advice, etc., but all guests must hurry to make their own airline or hotel arrangements – in this emergency situation, we will be busy with our own families, homes, and our offices preparing for the oncoming storm, and we must also supervise shuttering up and protecting all of our St. Thomas villas as well. We therefore will appreciate your full and willing cooperation and understanding to help yourselves under these circumstances.
- For guests on St. John, St. Croix, Tortola, Little Thatch Island, Virgin Gorda and Grenada, island managers are responsible for making all decisions about their guests, and whether to evacuate you or allow you to stay on island (whether in a villa or in a hotel)...our islands are many miles apart, and what affects St. Croix may not impact St. John, for example, so the final decision will be up to the island manager of that particular villa.
- Once the hurricane gets nearer the island, the island's electrical supply will be shut off island-wide for the duration of the storm and afterwards, a very strictly-enforced curfew is set by the V.I. Government (for 2 or 3 days or more), preventing you from being outside your villa at any time, and the weather will deteriorate dramatically. Your villa will not have electricity, and thus no running water either, so it will not be comfortable or advisable for you to remain there. Once the shutters have been placed and all items from the patios and decks (furniture, grills, pool equipment,

potted plants, etc.) put inside the villa, your villa will no longer be a luxurious situation!

- You will receive a prompt full refund of rent and Hotel Tax prorated from the day you vacate your vacation villa (we will return your security deposit later). OR, you may keep your funds with McLaughlin Anderson Villas and you may use it against your next rental with us, on any island. We highly recommend that you also purchase trip cancellation insurance to cover other cancelled expenses in case of a hurricane in the area – check with your travel professional!

IMPORTANT

Once you make plans for a hotel or to leave the island, you MUST contact one of us to let us know where you are and what you're doing...we must keep track of all of our guests! Kindly make sure you call and touch base with one of us before you depart:

McLaughlin Anderson Luxury Villas OFFICE (Mondays - Saturdays): 340-776-0635
Justin Thomas, Maintenance Mgr.: 340-626-2044 cell
Marshall Calder, General Manager: 340-626-8357 cell
After-Hours Guest Services Line: 340-626-9512 cell

Thank you, and stay safe! We, and most of the island's population, are very experienced in preparing for and handling hurricane situations, so feel free to ask us questions before your arrival about anything!