

McLaughlin Anderson Luxury Villas

2011

ST. THOMAS GUEST GUIDE



For a Memorable Villa Vacation - Welcome!

Please take a moment to read this Guide — you'll find lots of interesting & essential information which will greatly enhance your stay on St. Thomas.

It is our aim to be your friend and guide on St. Thomas.

Our office is located at:

1000 Blackbeard's Hill, Suite 3 (second floor) - just above town, on Road 35.

Telephone weekdays: 8:30 am-5:30 pm, and Saturdays: 9 am-5 pm AST: (340) 776-0635,
(800) 537-6246 or (800) 666-6246; fax (340) 777-4737.

★ **GUEST CONCIERGE:** for CHEFS, GROCERY PROVISIONING, MASSAGES, SPECIAL GUEST SERVICES + ACTIVITIES, RESTAURANT RESERVATIONS, etc., contact ANGELA ST. HILAIRE, (866) 449-8855 or (813) 438-5932 direct; Fax (813) 438-5932, or email her well in advance with your requests and needs: angela@mclaughlinanderson.com.

★ **GUEST ARRIVAL SERVICES:** for ALL ARRIVAL INFO and CAR RENTAL ASSISTANCE Contact ANGELA ST. HILAIRE, (866) 449-8855 or (813) 438-5932 direct; Fax (813) 438-5932, or best, email angela@mclaughlinanderson.com

★★★AFTER-HOURS CONTACT NUMBERS:★★★

Justin Thomas, Maintenance Manager: (340) 626-2044 cell

Or call Nancy Anderson (340) 777-6683 home or (340) 690-3073 cell.

POLICE-AMBULANCE-FIRE: 911

★DON'T FORGET to BRING PROOF of CITIZENSHIP!★

Everyone departing the U.S. Virgin Islands, including U.S. citizens, is now required by U.S. Immigration to show either a valid passport OR a certified copy of a birth certificate accompanied by an official photo ID. The USVI are a "port of entry" to the U.S. mainland, so please don't forget these for the whole family. You will also need a current passport or a passport card if you plan to visit any of the British Virgin Islands during your stay (even if only a day boat trip), except for persons under 16 (who ONLY need an original birth certificate for land + sea travel ONLY). Please visit <http://travel.state.gov> for updated information, and always verify boarding requirements with your airline before you travel.

ARRIVING ON ST. THOMAS — VERY IMPORTANT: We will need to know your airline's flight number, your arrival and departure times on St. Thomas, and your car rental agency so that we can coordinate your villa escort service. Please make SURE that our office receives this information from you or your agent at least THREE WEEKS IN ADVANCE of your arrival here, so that your vacation has a pleasant and hassle-free beginning. If your flight is delayed or cancelled, you are **required** to call one of us immediately (you may call collect to our office), so that your escort can make alternative arrangements and notify your car rental of your delay. **You will be charged \$50 if you fail to notify us of your delay at least one hour in advance of your original arrival time.** [TWO SAGE PIECES of ADVICE: If you can book a direct flight into St. Thomas, please do so; if you can plan your flight itinerary to bypass San Juan, Puerto Rico, this will save you time and perhaps frustration due to constant delays and frequent lost luggage. We also suggest that you avoid using Thrifty Car Rental on St. Thomas.]

Please, please rent a car for your villa vacation! If you have NOT rented a car for your arrival, then you must pay a private taxi to take you and your luggage to your villa (\$65-\$90 for 4 persons, plus \$15 for each additional person depending on where you go, plus any waiting time if you ask to stop at the grocery store - these taxi rates are Government-regulated). Please be very specific about your transportation needs (for example, are you traveling with a lot of luggage? Have you rented a car?), so we can send exactly the right villa escort person for your group - not all escorts can carry passengers in their own vehicles due to liability insurance restrictions.

If you have booked your villa directly with McLaughlin Anderson (not using an agent), and if you have arranged to have your **Amalie**, or **Dependable** rental car delivered to your St. Thomas villa, then our private driver will meet you on arrival with his air-conditioned van and will deliver you directly to your villa, with our compliments.

If you are renting from **HERTZ, BUDGET or AVIS**, be sure to get in line for your rental car immediately when you arrive at St. Thomas airport. Be prepared for possible delays in their getting your rental vehicle to you. You will be met by your villa escort near the airport car rental counter (Hertz, Budget, or Avis area) within the luggage claim area. Your escort wears a yellow shirt and may hold a sign with your name on it. He/she will lead you to your villa - you and your party will drive your rental car, following behind your escort to your villa. If it's **any other St. Thomas rental car company**, your island escort will meet you either at the airport, or at the car rental office. You **MUST** call your car rental company as soon as you arrive, so they can send their driver to pick you up and bring you to their office. For all other car rentals, baby car seats, and for special or alternate arrangements, please contact Angela St. Hilaire (Concierge + Guest Services) - all of Angela's contact numbers and email are above on Page 1) well before you travel to St. Thomas.

Again, due to taxi regulations here, not all of our escorts can carry passengers in their cars. You will be responsible for handling your own luggage (but your escort can transport your luggage to your villa in his car for a \$35 fee, if requested). And — please consider the size of your group when you make your rental car arrangements. Be sure that your vehicle can accommodate everyone in your party AND all luggage (for example: a Jeep can carry four persons, but then has NO room for luggage). Island cars are compacts; vans here only hold up to 7 passengers. And don't forget that we drive on the left side of the road in the U.S.V.I.!

If for any reason you can't find your escort, please STAY WHERE YOU ARE until we find you. Please do NOT leave the airport and attempt to locate your villa on your own — we have no street addresses here, and most roads for private homes are not at all clearly marked. It would be a miracle if you found your house! That is why we arrange for an escort to help you get acquainted with our roads, guide you promptly to your villa, give you a tour of the home and its features, give you keys, and get you comfortably situated.

IMPORTANT: Please remember to take our office and home telephone numbers with you when you travel so you can contact us immediately if you are delayed, or if you cannot find your villa escort person at your designated meeting spot.

If various members of your villa group are arriving here at different times, please instruct us as to which flight you would like us to meet. We are only able to meet one flight, so please be certain that you feel confident with directions back to our airport so that you can return there later to pick up the rest of your party. If you wish to have two or more flights met by us, there is a **\$100 charge for each additional villa escort**, or we can arrange a private taxi for your second group. This must be arranged with us in advance. Because of our small staff and time constraints, transfers back to the airport upon your departure are NOT included in your rental (generally, you simply drive your rental vehicle to the airport). But if you are too crowded for your rental car, or need taxi service at any time, please call **Wheatley Taxi Service at (340) 473-8900** (Judy Wheatley's cellular) to book a taxi - but be sure to **CALL WELL IN ADVANCE** of your departure to avoid last-minute panic. You may also email wheatleytaxi@mail.com.

Your escort will give you lots of island information, a map and directions on arrival, and you'll also receive copies of local tourist publications as invaluable resources of information for you: ferry schedules, taxi fares, restaurant information, church services, water sports, and all sorts of activities on St. Thomas. The local phone book in your villa also contains a section of island information for you. There is a white 3-ring notebook, "Best of the Best, St. Thomas," in your villa, which contains restaurant menus, information, and brochures of our pick of watersports and not-to-be-missed island activities. In addition, our website contains extensive information about activities and services under the Islands tab at www.mclaughlinanderson.com. Please email or call Angela (Concierge) **BEFORE** you arrive on St. Thomas to make advance reservations for you, as many boats, chefs, massage people, etc. are booked weeks ahead.

APPLIANCES: Please never turn your villa's **air-conditioning** units lower than 68° (20° C). This can cause the unit to freeze up, stop working, then flood the room later when it defrosts. Also, make sure your **refrigerator's** thermostat inside remains set at the MIDDLE range - don't let anyone turn the control up too high. Although this may seem logical, the high setting actually shuts down proper cooling. Just give your fridge up to 24 hours to cool all the hot items you just put into it; buy ice and use the villa cooler for your drinks.

BABYSITTING SERVICES: **Caribbean Nanny Services** provides childcare especially created for island visitors, and also offers equipment rentals as well; see www.caribbeannannyservices.com, or contact Daphne Hodge at (340) 473-7500, or email her at caribbeannannyservices@yahoo.com. You may also contact Angela, our Guest Concierge for help at angela@mclaughlinanderson.com.

BEACHES: Our most treasured assets! St. Thomas has some of the most beautiful beaches in the world. Our favorites include Sapphire, Smith Bay Park, Secret Harbour, Coki Beach, Magens Bay + Morningstar at Marriott Frenchman's. All beaches in the USVI are deemed public, so you may walk through any hotel lobby or via any access to get your toes into the soft white sand. Water sports, chaise lounge rentals, lunch and refreshments are offered at many beaches. Both Magens Bay Beach and Smith Bay Park (Lindquist Beach, East End) require an admission fee of \$4 per adult (kids under 12 years get in free) + \$2 per car — you may bring a cooler or a picnic to these two only (not to other beaches), but no glass items like bottles are permitted. Nudity is prohibited.

CARIBBEAN MANNERS: You will be rubbing shoulders with a different culture here, rich with traditions and pride. To get a friendly smile from a St. Thomian, please remember to begin all conversations with a "Good Morning," "Good Afternoon" or "Good Night." West Indians consider this to be a sign of respect; they will appreciate your gesture and warm up to you.

★ **CHECK-IN TIME IS GENERALLY NOT BEFORE 3 pm:** If your villa is not occupied the day you arrive, you can pre-arrange for an early check-in with us in advance of your arrival. But if other guests are departing your villa that same day, you may not physically

check into your villa until 3 pm or later. Sometimes your escort can take you to your villa early, drop your luggage off there (but we're sorry, you cannot go inside while the staff is preparing your villa for you, even for a peek!), and you can go have lunch or shop for groceries or have a cold drink, then return to your villa after 3 pm with your keys and relax. If you arrive on a weekday or on a Saturday, you can prearrange to come to our office and leave your luggage here with us until your villa is ready - just let us know before you arrive. Please understand - we like to have everything just perfect for you when you walk in the door.

★ **CHECK-OUT TIME AT YOUR VILLA IS 11 am SHARP!** If you wish to stay longer, you must phone our office (776-0635) in advance and we'll let you know if someone else is checking in your villa that afternoon or not. ***A \$250 PENALTY WILL BE CHARGED TO ALL PARTIES DEPARTING LATER THAN 11 am WITHOUT OUR PRIOR PERMISSION.** * We must give the housekeepers time to clean and prepare the villa between rentals. Besides shutting off all A/C units, locking all windows and doors before you go, and returning your villa keys and completed yellow Questionnaire to us, you needn't do anything special. The maids will appreciate any food you leave behind in the fridge. They will strip all the beds and launder the bed sheets and towels. We would appreciate your not leaving wet towels in a heap, as in this climate they get musty and mildewed quickly - please hang them up somewhere in the villa.

CHEFS: Allow one of our very talented and experienced chefs to treat you to an effortless evening of fantastic dining in the privacy of your own villa (great for families with smaller children). Requests for a chef must be made well in advance of your arrival to allow for scheduling, menu preparation, and shopping. Chefs' prices will vary; charges for grocery shopping, set-up and cleanup are generally included in the chef's rate. We promise that it will be a memorable evening, well spent! Catering companies with ready-to-heat cuisine are also available as another alternative to cooking. Please see our web site at www.mclaughlinanderson.com; click on the Islands tab at the top for St. Thomas, then Chefs & Catering, for information - or email our Concierge Angela: angela@mclaughlinanderson.com.

DAY TRIPS: Take advantage of our proximity to many diversified islands! By ferry, helicopter, seaplane or airplane, islands such as St. John, the British Virgins, St. Croix, Puerto Rico and other "down-island" destinations are feasible day trips. ★ All travelers, including Americans, will need a **valid passport to enter non-U.S. islands such as Tortola, and to re-enter the U.S.A.** A government-issued photo ID is required to board all ferries to and from St. John. ★ Please consult your local tourist publications for up-to-date transportation schedules and rates, or contact Angela, Concierge + Guest Services: Angela@mclaughlinanderson.com.

DRESS CODES: Our islands are exceptionally informal when it comes to dress code standards. Gentlemen may leave their neckties behind! For upscale restaurants, lightweight slacks with a tropical shirt (with sleeves) are perfect for evenings out. For ladies, "casual elegance" is the key. For all other dining, there are very few guidelines; shorts are generally fine. However, it's not at all acceptable to go barefoot, shirtless, or dressed too provocatively (such as wearing just a bikini bathing suit top without a cover up) in any public areas other than on a beach...this is considered insultingly bad manners by our more conservative local hosts.

DRIVING ON ST. THOMAS: For maximum freedom and enjoyment, please, please rent a car. St. Thomas does not have house or street addresses, making it impossible for you to tell a taxi dispatcher how to find your secluded villa. Having your own car allows you to hop in on a whim and go anywhere, and you'll see much more of the island this way. Your foreign or U.S. driver's license is valid here for 90 days, and we drive on the left here - another adventure! All major roads on St. Thomas are numbered, and free maps are available everywhere. Our island is so small that if you get lost, just turn around and go back the way you came, or ask - we locals can give you good directions if you just tell us your ultimate destination. For those of you who need taxi service for whatever reason (like partying on the island late into the night), please call **Wheatley Taxi Service at 473-8900** (Judy Wheatley's cellular).

DUTY-FREE ALLOWANCES: Americans returning to the U.S. from St. Thomas may carry up to \$1600 in duty-free items: a family of 4 can take \$6400 in duty-free items! In addition, you may bring home up to 5 one-liter bottles of liquor per adult, as long as 1 bottle is either Cruzan Rum, Chococo, or Southern Comfort, all of which are made in the U.S.V.I. (See also **LIQUOR & CIGARS**, next page). Loose precious gems (diamonds, rubies, emeralds and sapphires) and fine art are completely duty free, no matter what the cost. However, if you have the mounting and the stone in your possession, Customs will charge you duty on the stone because your loose stone is intended for jewelry. You also have a duty free allowance of 5 cartons (1000) of cigarettes and 100 cigars.

★ **GARBAGE AND TRASH REMOVAL:** Due to the nature of our roads and the secluded locations of private homes, most of our villas do NOT have door-to-door trash collection service. **Please drive your bagged garbage daily to one of the nearby metal dumpster bins**, which are stationed randomly along our roadsides. If you have maid service provided at your villa, your housekeeper will remove the trash on her scheduled days of maid service only. We highly recommend that you remove your garbage every day to prevent the unpleasant effects of heat, and to deter unwanted insects like ants coming around (see **INSECTS** below). ★ If you leave your week's trash piled in your villa when you depart, you will be charged by the villa's staff for its removal (see Security Deposits, below).

GOLF: Mahogany Run Golf Course is situated on the dramatic coastline of St. Thomas's north side, Road 42 East. This 18-hole championship course boasts spectacular views and very challenging play. Open daily, reservations for tee times are accepted only within 48 hours of your golfing date. To reserve, please call the Pro Shop at (340) 777-6006 x 1.

GROCERIES: Our villas are not rented stocked with food or drink. So, please **LET US DELIVER GROCERIES TO YOUR VILLA!** With at least one week's advance notice, Grocery Goddesses will pre-stock your villa with your order of food and beverages just before you arrive. Please visit www.mclaughlinanderson.com, click on the Islands tab at the top of the home page for St. Thomas, and you'll find Grocery Goddesses' grocery order form under both the Chefs & Catering and the Special Services sections. You may arrange your provisioning with Grocery Goddesses directly; shopping and delivery service costs a \$35 stocking and delivery fee plus 19% of your total grocery bill. This is a wonderful and highly-recommended vacation service, especially if you are traveling with small children or arriving on island late in the afternoon or at night. Please consider using this service; it will save you rushing out to a grocery store with an island map in hand as soon as you arrive, before you get to know your way around.

If you do not order groceries to be pre-stocked in your villa before your arrival, you'll need to make an initial trip to one of our major grocery stores as soon as you arrive (your escort will give you directions to drive there from your villa). After you arrive, we suggest

that you get settled into your villa, change your clothes, and look all around the kitchen to assess what you need before making your grocery run (you may find non-perishables left intentionally in the kitchen by the housekeeper, which will give you a head start). Food Center is our favorite, and has a local deli too. It's located south of Red Hook, East End. Or you can shop at Plaza Extra in Tutu Park Mall, or Cost-U-Less (central-island, on Weymouth Rhymer Highway). Higher-end Marina Market in Red Hook (East End), Gourmet Gallery in Havensight Mall (next to the cruise ship dock), and Gourmet Gallery in Crown Bay Marina (in Sub Base, next to Tickles) offer premium meats, fish and deli items. Or you can stop by the charming Mandahl Market on Road #39, just east of Mahogany Run Golf Course. Please use the colorful "Helpful Hints" drive-around-the-island navigation sheet in your arrival package to go everywhere.

INSECTS! MOSQUITOES, NO-SEE-'EMS, ANTS & FLYING TERMITES: While our island trade winds normally keep flying pests away, if our winds die or after heavy rains, they may come around. Spray with your preferred insect repellent, especially on your legs. Be very vigilant about keeping all villa screen slider doors closed tightly and your ceiling fans running. "No-see-'ems" (sand flies) normally live in the earth or sand, but can appear in the late afternoons or after heavy rains, particularly at certain beaches. Again, spray with insect repellent - take a bottle of repellent with you in your car or beach bag. **ANTS:** During dry or very wet periods on the island, tiny red-brown ants will come and go in conga lines around your villa. We faithfully exterminate all our villas monthly, but these little guys don't seem to be affected for long by spraying and will hang around. To keep these tiny ants out of your way, particularly in the kitchen, keep food securely wrapped and in containers, wipe up spills and crumbs immediately, and empty your garbage frequently. At times during a heavy rain, termites can fly or crawl into any lighted room, especially through slider door tracks, and then shed their wings. If these suddenly invade your villa, TURN OFF THE LIGHTS, and wait until the rain dies down and the swarm passes.

★ **KEYS & QUESTIONNAIRE:** You are required to return all your villa keys (and any gate remote controls) to your car rental office OR to McLaughlin Anderson's office! In your arrival package you'll find an envelope marked "Keys & Questionnaire." When departing, please seal your completed yellow Questionnaire and all sets of villa keys (ours have yellow plastic tags) along with any remote control for electronic gates in this envelope. Please leave this sealed envelope with Hertz, Budget or Avis car rental counters at the airport when you return your rental car. If you have rented from Amalie, First, Budget or Dependable Car Rentals, you can leave your envelope at those car rental offices, or at the Budget counter. Or if you prefer, return your keys to us - **DIRECTIONS TO McLAUGHLIN ANDERSON'S OFFICE at 1000 Blackbeard's Hill, Suite #3:** Our office is .8 miles south, or downhill, towards town, from the junction of Roads 35 and 40 (Mafolie Hill, and Skyline, or Valdemar Hill, Drive). At the entry to Blackbeard's Hill, to the right of the road to our office building are signs to the RIGHT; "The Inn at Blackbeard's" and "Green Iguana Hotel." Turn in and up the driveway between two pillars, and then take the *first left* - our villa office is on the north, or left, side of the McLaughlin Building (follow the signs), 2nd floor. We have a mail slot in our office door to drop your envelope into, if you depart outside of our office hours.

We would greatly appreciate your taking the time to fill out our **yellow Villa Questionnaire** and give us your feedback — it is invaluable to our villa owners and to us. We want to know if we met your expectations, and if you have any suggestions or comments about your villa or your St. Thomas experience. We don't have the opportunity to stay in our villas ourselves, so we must rely on our guests to tell us what items or amenities are lacking, or if anything needs repair or replacement. If our housekeepers and other staff are doing a first-class job - or not, or if you experienced any maintenance problems, we'd like to hear about it. Good or bad, we count on our guests' feedback to continually improve our operation. So please, don't be shy; tell us the truth!

LAUNDRY: Most of our villas have a washer and dryer for your use. Help yourselves, but please remember: **Help conserve precious water** by using your villa towels more than once, and only running a complete load of wash (this goes for the dishwasher too)!

LIQUOR & CIGARS: We suggest that you buy your duty-free liquor at K-Mart, Price Smart, Cost-U-Less, or at any of the major supermarkets for the best prices. Stores also sell sturdy carry-on liquor boxes at checkout (but don't tape them up — they'll be inspected at the airport). A.H. Riise on Main Street in town also offers an incredible array of every spirit imaginable, collectors' bottles, and a good choice of cigars. Cuban cigars are not sold here, and are considered contraband by U.S. Customs - this is America! (Also see Duty-Free Allowances on Page 3 for more information.)

LIZARDS: Tiny tropical lizards (also known as chameleons or anoles) are everywhere in the islands. You have nothing to fear from them; they do not bite or sting, and will scamper away if you approach them. Many live inside homes; one will live for years behind a painting or up in the rafters and earns its keep by eating thousands of insects. Lizards are a part of our tropical life here; please don't harm or kill them! Our larger iguanas will mind their own business and won't bite or harm you if left alone; they're vegetarians. However, an iguana may whip his spiny tail at you if scared; if you are too close, you may get whacked. Give the larger iguanas some space!

★ **MAID SERVICES AND CLEANING:** All of our villas are thoroughly cleaned and prepared before your arrival. Most of our larger villas have maid service included in their rates, which is a "hotel-type" clean-up (changing bed linen if requested, cleaning bathrooms and kitchen, etc., but no personal services such as cooking, laundry, babysitting, etc.). After you depart, the housekeepers will clean the villa and launder the sheets and towels. **It is customary to leave a tip for the housekeeper; a good rule of thumb is about \$5 per housekeeper, per day of service.** If you'd like to arrange extra maid service, please call us with some advance notice. It will cost about \$50 to \$175 per visit, depending on the number of bedrooms your group is occupying in your villa.

MAIL & FEDERAL EXPRESS: Since St. Thomas does not have street addresses, mail and overnight packages (FedEx, UPS + DHL - no weekend or holiday deliveries) cannot be delivered directly to your villa. You're welcome to have anything delivered to our office (address on Page 1), bearing in mind that there are no weekend deliveries, and that you will have to come to our office to pick up your items, as we cannot promise quick delivery to your villa. First Class Mail can take up to a week to arrive here from the U.S. If you send a package, it must be sent Air Priority only, NEVER via Parcel Post (no matter what your Post Office in the U.S. tells you). Express Mail can take 2 or 3 days, and 2-Day Priority Mail can take up to a week to arrive here. Airborne Express and DHL can be very slow.

MASSAGE: To truly pamper yourself in Paradise, a poolside massage or other spa services in the comfort and privacy of your own villa can be scheduled with one of our licensed and certified professionals (both men and women available). Please phone or email Angela, our Guest Concierge (angela@mclaughlinanderson.com) well in advance for a convenient appointment.

MEDICAL NEEDS: For emergencies dial **911** for an ambulance. The Roy L. Schneider Hospital's general telephone number is 776-8311. Red Hook Family Practice on the East End and in Yacht Haven Grande services walk-ins from 8 am and schedules appointments on weekdays, with after-hour and weekend emergency care available — call 775-2303 for appointments or 777-0112 for after-hours care.

NIGHTLIFE: Dancing, live music, shows and special events come and go on St. Thomas. For the most current information about visiting bands and local entertainment, please refer to the Entertainment Guide in St. Thomas-St. John This Week, or either of our local newspapers, The Daily News (its "Weekend" insert comes out every Friday) or The Island Trader (available every Thursday - it's free). Some of the larger resort hotels offer special Caribbean dinners and shows during the winter months; please call them directly for current schedules. There are early- and late-night spots for live jazz, cocktails, karaoke, or dancing: live music at Jack's Wings at Tillett Gardens, Paradise Point (the Tramway), and Cabana Bar at Bluebeard's Hotel, The Greenhouse in town, and karaoke and live music at Iggy's at Bolongo Bay; there are also open jazz sessions at Tavern on the Waterfront on Friday nights. In Sub Base, Tickles offers live music. The East End can also be a lively spot at night - check out Duffy's Love Shack for late-night partying. Some restaurants and local hotels feature live music — see our Island Dining guide below, and call the location for all current schedules and details.

★ **NOISE AND PARTYING AT YOUR VILLA (NEVER AFTER 10 PM!):** Since most of our homes are in residential areas, if you plan to have a late night blast, please have it at one of our local nightspots rather than at your villa. Most residents here go to bed at about 10 pm and get up early, and they will certainly complain to us if they hear you blasting your stereo or shrieking in your pool at midnight! So, please be considerate of your local neighbors when it comes to any partying you may do while on vacation. And conversely, if anyone or anything disturbs you in your neighborhood, be sure to call us so we may help to restore the quiet you want.

PARKING IN TOWN: The Fort Christian Parking Lot, located at the south side of Road 35 on the Waterfront (enter the lot just south of Zora's Sandalmaker's corner shop) is the least expensive and about the only place to park in town. The rate is \$1 per hour, or \$5 all day from 7 am - 6 pm. Island parking tickets (strictly enforced by our police and your rental car company) are \$25- \$50!

PLUMBING: Waste treatment systems on the island are far more temperamental than those in the U.S. Many of our toilets are water-saver models which make them too delicate for any foreign objects or personal products, so please do not flush anything that you did not eat first! And NEVER put any kind of grease or oil down the toilet or sink drains - these will shut the waste treatment plant down. Water is so very precious in the islands, so please report all dripping faucets or running toilets at your villa to us immediately.

POOL MEN, EXTERMINATORS & GARDENERS: A complete pool cleaning and servicing is generally done just before your arrival. There should be a skimmer net near the pool deck which you can use for touch-ups between the weekly services. Our exterminators try to schedule their essential services during villa vacancies, but if they must be at your villa, we'll always call you beforehand to let you know. If any service persons should appear at your villa unannounced, please call our office to confirm their identity while they wait outside. It is always your choice not to let them in if it interferes with your day, and we can generally ask them to return at another time. **Gardeners** usually set their own schedules and come and go at will, and most do not have access to the interior of your villa. All of our villa service people are friendly and trustworthy people; please say hello when you see them outside!

★ **POOL SAFETY:** Please never, NEVER dive into your pool. It is not deep enough and you could be seriously injured! Always watch all children and partying adults carefully, and please do not allow anyone to run around the pool areas or decks - someone could slip and fall. Tiles, inside the villa and out, can be very slippery when wet. Always be extremely cautious with wet feet and after rain.

POWER OUTAGES: Occasionally we have power "outages" which can last anywhere from a few minutes to a few hours. If your electricity goes out, it could be a circuit breaker in your villa - please call one of us to check on the situation for you. During an outage, please do NOT run any water; your water pump is electric, and running faucets or flushing may cause the pump to lose its prime and the water pipe system to become air-locked. Wait until power is restored. Flashlights are provided in your villa. To make the most of the situation, we suggest you take a look at the stars and enjoy the island's dazzling night sky!

REAL ESTATE: McLaughlin Anderson Luxury Villas is also a real estate brokerage company on St. Thomas. If you'd like information about buying property in the U.S.V.I., please call Nancy Anderson (email Nancy@mccloughlinanderson.com). A licensed broker, she and other expert brokers with whom she works can help provide you with answers and opportunities.

★ **SAFETY:** Like anywhere else in the world, crime exists on St. Thomas. ALWAYS close and lock all doors and windows of your villa before retiring or leaving for any length of time. If your villa has a safe, always use it. YOU ARE RESPONSIBLE FOR YOUR VILLA AND ITS CONTENTS DURING YOUR RENTAL PERIOD. Secure your valuables. Don't take them to beaches or leave anything valuable in your car, and always lock your car while it's parked. We caution you against walking around downtown, Yacht Haven Grande, and Havensight areas after business hours, or on any deserted non-resort beaches after dark. Use your good common sense!

SEATBELTS: They are **required** for both front-seat passengers in the USVI - a \$250 fine may be levied if you're stopped and ticketed. Bring your cellular phone earpiece too - it's against the law (and there's a big fine) to hold a cell phone to your ear while driving!

SECURITY DEPOSITS: We operate on an honor system, and will appreciate hearing from you right away if something is accidentally broken or lost at your villa. We do inventory towels and linens after your departure, and will regretfully charge your damage deposit for anything missing. So, please take care that your villa's towels aren't forgotten at the beach or in your rental car, or blown off the railings outside. Note that **waterproof makeup, sunless tanning cream + Proactiv Solution** all can indelibly stain your villa's towels and bed linens, and you'll be charged to replace any of these stained items in your villa. So please be cautious when using these products - bring some make-up remover with you, and let the natural sun give you a glow instead! Charges can also be levied against your security deposit for missing CDs and DVDs, extraordinarily-dirtied villas, snaking toilets you've clogged with a foreign object, and for excessive removal of trash bags and other trash accumulated in villas at departure time. Please drive your trash to the nearest dumpster regularly, or deposit it neatly in the trash can(s) outside your villa on the days indicated, if your villa offers trash collection service.

SUNBURN: Our cooling trade winds and breezy villa locations can make the sun's rays feel much less intense than they really are, so monitor your time outdoors or on the ocean carefully. Don't rush a deep tan - take it very easy, and be sure to keep applying sunscreen and sun block often. You're only 18 degrees from the Equator here.

TELEPHONE CALLS: Please USE YOUR CREDIT CARD or calling card! Dial 00 to make all long distance calls, if the telephone is blocked. Phone calls are free of charge between St. Thomas, St. John and St. Croix, but are quite costly between the U.S.V.I. and all other Caribbean islands. Directory Information is 913, but there's a \$1.50 charge. If you have any difficulty, please contact our office.

★ **TILE FLOORS:** Many of our villas have ceramic tile or marble floors, decks, stairs, and walkways. Please be careful with wet feet - some tiles and marble can become extremely slick when wet, so watch your step carefully, and no running!

WATER CONSERVATION: Very Important! In our villas, our only source of water is rainfall, which we catch and store in cisterns underneath the house where most people have basements. We do check our villas' cisterns right before rentals to insure you'll have enough, but if a cistern is emptied due to excessive usage or an unforeseen plumbing problem, we then have to have water trucked to the villa in a tanker rig. Arranging a delivery to fill your cistern may take several hours. So help us conserve by never letting the water run while washing up or brushing teeth, flush only when necessary, and do your best to take "Navy" showers: wet down and turn the water off while soaping up, and then rise off quickly. **PLEASE report all running toilets and dripping faucets to us immediately!**

IS THE WATER SAFE TO DRINK?: Our villas' cistern water is filtered before it comes out of the faucets, and we've never had anyone become ill by drinking from the tap. If you're at all wary or have a jumpy stomach, you may prefer to buy bottled water at the grocery store for drinking, cooking, brushing teeth and to make ice.

ISLAND DINING

► **AN ELEGANT EVENING OUT...** *Reservations required, as is elegantly casual attire (no shorts, T-shirts, or bare midriffs, etc.) Always call to confirm seasonal schedules for live music.*

● **AGAVE TERRACE** (775-4142) Open daily for dinner, 6-10 pm (last seating is at 9 pm).

Menu: Features fresh-catch local fish cooked to your order, superb seafood specials, a fabulous house salad, and a variety of gourmet entrees and sumptuous desserts. Live entertainment - call for details. **Location:** Within Point Pleasant Resort, overlooking the BVI. On Road 38, going east, just before Wyndham Sugar Bay Hotel; if traveling from the east, it's just after Wyndham Sugar Bay Hotel.

● **BANANA TREE GRILLE** (776-4050) Open for dinner Tuesday-Sunday, 6-9:30 pm. **Menu:** Excellent traditional and contemporary fare: fresh seafood, Italian and Caribbean specialties, all with a fabulous harbor view! **Location:** Bluebeard's Castle Hotel on Bluebeard's Hill, just east of town. Call to get exact driving directions. <http://www.bananatreegrille.com/pages/indulge.html>

● **THE CELLAR** (715-1442) Open daily for dinner 5-11 pm. **Menu:** Progressive American, small plates + entrees, and great wine list - wonderful! <http://www.thecellarstthomas.com/menu.html> **Location:** Red Hook, East End, on Road 38 (next door to East End Café).

● **CRAIG AND SALLY'S** (777-9949) Dinner Wednesday-Sunday, 5:30-10 pm; lunch Wednesday-Friday, 11:30 am-2:30 pm.

Menu: Passionate cuisine created by Sally and crew; the largest selection of fine wines on the island, many by the glass. A favorite with locals; its creative cuisine and extensive menu which changes daily never disappoint! <http://www.craigandsallys.com/> Popular, so always call for advance reservations. Air-conditioned, with scenic murals and a tented ceiling. **Location:** Frenchtown, a bit south of town.

● **HAVANA BLUE** (715-2583) Dinner nightly, 5:30-10:30 pm. **Menu:** Amazing Latin fusion, where exotic Cuban flavors meet the Pacific Rim. A great variety of exceptional dishes and fresh-daily seafood - <http://www.havanabluerestaurant.com/taste/> Spacious and stylish open-air restaurant offers intimate beachfront dining, lounge music and a popular bar where the beautiful people gather. Daily cocktail hour starts at 5:30 pm - watch the cruise ships set sail from the harbor at sunset. **Location:** South of Havensight, at the very end of Road 315. When you see the main Marriott Frenchman's Reef Hotel, continue down the road to the Morningstar Beach and park there. Havana Blue is upstairs, on the upper level of the Morningstar Beach reception pavilion.

● **HERVÉ** (777-9703) Dinner nightly, 6-10 pm; **Menu:** Excellent wines, fish, lamb and game specials; Hervé provides a blend of French + Caribbean fare. **Location:** On historic Government Hill above town and the harbor, in an air-conditioned, sophisticated setting.

● **OCEANA** (774-4262) Dinner nightly, 5:30-9:30 pm (Friday + Saturday 'til 10 pm); wine bar open 5-11+ pm. **Menu:** Innovative global seafood cuisine with an appetizer-tasting table, all by renowned Chef Patricia LaCorte. <http://oceana.vi/menus.html> Right on the water with sunset views, in historic Villa Olga (former 19th-century Russian Embassy). **Location:** Frenchtown; go left at Craig & Sally's.

● **OLD STONE FARMHOUSE** (777-6277) Dinner daily, from 6 pm. **Menu:** Sumptuous first-class menu inspired from locales around the world and a wine list of over 200 selections. An elegant setting in a 200-year old historic fieldstone building; half is air-conditioned and half is not. <http://www.oldstonefarmhouse.com/menus.html> **Location:** Within Mahogany Run Tennis Village, north side on Road 42 East (near the golf course), or see map on web page.

● **ROMANO'S** (775-0045) Open Monday-Saturday, dinner only, 6:00-10:30 pm. **Menu:** Fantastic upscale Northern Italian dining in a refined, cozy setting; superb service & a tiny intimate bar. <http://www.romanosrestaurant.com/romanosmenu.html>. **Location:** Off Smith Bay (Road 38), on Road 388 to Coral World. Air-conditioned, with original Caribbean art for sale by owner and Chef Tony Romano.

● **ROOM WITH A VIEW** (774-2377) Open Monday-Thursday 5-11 pm, Friday-Saturday 5-midnight, with late-night menu 5:00-11:30 pm. **Menu:** Traditional and varied menu, with fresh seafood, chicken, steak, pasta and flambéed tropical desserts. Winner of the Wine Spectator award for its excellent selection of value-priced wines. Romantic air-conditioned, cozy setting with a really memorable view of town and our harbor - enjoy the sunset and the lights of downtown and beyond. **Location:** At Bluebeard's Castle Hotel, on Bluebeard's Hill, just east of town on Road 314.

● **THIRTEEN (774-6800)** Open for dinner Tuesday-Saturday, 5:30-10 pm. Menu: Sumptuous and innovative cuisine including fresh fish, lobster, steaks, duck, lamb + awesome appetizers. A very popular local dining spot - you'll need reservations to get in! Location: North side on Road 33 West (Lionel Pierre Berry Scenic Drive); on your right driving west, just past the Fire Station and Bryan's Plants.

► ***A BIT MORE CASUAL, BUT STILL EXCELLENT...***

● **ACACIA (776-0474)** Open daily for breakfast (7-10 am), lunch + dinner, 11 am-10 pm. Menu: Amazing food served alfresco, poolside, or in elegant A/C'd dining room, plus the Cereus Wine Bar. Delicious sushi and tempura, short ribs, paella, ahi, duck pork tenderloin - see http://acacia.vidaily.com/index_1.html Location: At Magens Point Hotel, with plenty of parking (near Peterborg + Udder Delight, at the junction of Roads 35 + 42 East).

● **BELLA BLU (774-4349)** Open Monday-Saturday: serving lunch + dinner continuously from 11:30 am-10 pm. Menu: Mediterranean tapas, seafood, salads, pizza & homemade desserts in a sleek, modern air-conditioned setting. Paintings by local artists on display. Location: Frenchtown (on the western end of Charlotte Amalie, going west towards the airport on Road 30).

● **EAST END CAFÉ (715-1442)** Lunch + Dinner Monday- Friday, lunch 11 am-4 pm and dinner 4-10 pm, Brunch Saturday + Sunday 11 am-2pm, lunch 2-4 pm, dinner 4-10 pm. Menu: Authentic Italian cuisine: fresh seafood specials, an excellent variety of pastas, steaks, veal, chicken and specialty martinis. <http://www.eastendcafesthomas.com/menus.html> Location: On the main road (Road 38) in Red Hook, about two blocks south of the ferry dock; located in the building next to American Yacht Harbor shops. Air-conditioned with a cozy old-world Italian décor.

● **GRANDE CRU (775-8278)** Dinner Monday-Saturday from 5:30-10 pm (lunch served during winter season only). Great wine and champagne by the glass, or try their unique infused martinis - serving a good selection of savory hot + cold small plates + entrees alfresco or in their stunning A/C'd bar. <http://www.grandecru.com/cuisine.html> Location: at Yacht Haven Grande in Havensight.

● **LOTUS (774-7253)** Open nightly for dinner from 5:30-10 pm. Menu: East meets West meets the Caribbean: creative Pan-Asian cuisine and cutting-edge nouveau sushi. <http://www.lotusasiangrill.com> Location: American Yacht Harbor, Red Hook, East End.

● **NORTH SIDE BISTRO (775-5098)** Formerly known as Bryan's Bar. Open for dinner Monday-Thursday 5-10 pm (till 11 pm on Friday + Saturday); closed Sunday. Menu: Local fresh fish and lobster, salads, pastas, poultry, ribs, steaks, nightly specials + homemade desserts. Enjoy the sunset on the screened deck overlooking Inner + Outer Brass. Location: North side on Hull Bay Road (drive 2 miles west from Drake's Seat on Road 37). Broad menu, excellent choice of wines + live music - one of we locals' favorite spots.

● **RANDY'S BISTRO (777-3199)** Open Monday-Friday for lunch, 11 am-5 pm; dinner Monday-Saturday, 5:00-10 pm. Menu: Eclectic menu offering light fare to delectable full meals, something for everybody in a relaxed, air-conditioned setting. Fresh fish and meats, and a very well-priced selection of wines (choose your own bottle). Dine in either the Bistro with its popular bar, or in the Wine Cellar. http://www.randysbistro.com/Randys_Menu.pdf Location: In Al Cohen's Plaza, on Rhymer Highway, just east of Raphune Hill (on Road 38, east of town).

► ***CASUAL ALTERNATIVES...shorts and T-shirts are just fine here!***

● **DUFFY'S LOVE SHACK (779-2080)** Open daily for lunch and dinner from 11:30 am until midnight. Menu: Caribbean flair and tropical grill make the menu interesting and fun: <http://www.duffysloveshack.com/prodgrubstt.htm> Duffy's is a zany local favorite with goofy exotic drinks, party favors, and very entertaining bartenders. Dancing after 11 pm, and silly theme parties vary nightly. Location: In the parking lot of Red Hook Shopping Plaza, East End, across the street and a bit south from the ferry dock (on Road 38).

● **ENKAI (774-6254)** Dinner Thursday-Monday from 4:30-9:30 pm. Menu: Original and eclectic sushi and sashimi, using only the freshest local fish or fresh fish flown in daily from Boston. Location: Waterfront in Gregorie East, west of Frenchtown.

● **FAT TURTLE (775-8328)** Open daily for breakfast, lunch + dinner, 7 am-9:30 pm. Menu: a lively waterfront and open-air Caribbean roadhouse, featuring seafood, salads, burgers, pizza + frozen drinks, with an island-style bar open late. <http://www.fat-turtle.com/menu.html> Location: in Yacht Haven Grande in Havensight.

● **HOOK LINE AND SINKER (776-9708)** Open Monday-Saturday for lunch + dinner (7 am-11 pm). Sunday Brunch served 10 am-2:30 pm. Menu: Fresh seafood from the fishing fleet right outside their door. Local Caribbean lobster, tuna, snapper and their signature dish, Almond Crusted Yellowtail. Pastas, steaks and chicken dishes offered, too. Children's menu available. Location: in Frenchtown, right on the water; open-air locale with a view of town and cool sea breeze blowing through.

● **MAHOGANY RUN GRILL ROOM (777-6006 x 1241)** Open Tuesday-Sunday 11 am-9 pm for lunch and dinner. Menu: Really excellent sandwiches, salads, great steaks, pasta + fish, plus delicious daily specials in a casual air-conditioned setting - or sit outside on the patio. Watch the game on the Grill Room's TVs. Location: In the Clubhouse at Mahogany Run Golf Course, on Road 42, north side.

● **MOLLY MALONE'S (775-1270)** Open daily for breakfast 7-11 am; lunch and dinner 11 am-11 pm (dinner served 'til midnight on Friday + Saturday only); Brunch served Saturday + Sunday from 7 am-2 pm. Menu: Traditional Irish fare and American favorites served in a casual outdoor ambience right next to yachts at the dock; tame iguanas often hang around to watch the customers eat. Location: On the water at American Yacht Harbor, Red Hook (Road 38), East End.

● **TICKLES (776-1595)** Open daily for breakfast, lunch and dinner, 7 am-10:30 pm. Bar stays open 'til midnight. Menu: Salads, burgers, and fresh fish in a casual harbor-side setting. Kids' menu available; specialty drinks offered at the bar. Location: Crown Bay Marina, south of town, in Sub Base (Road 304). On the dock next door to Gourmet Gallery, with a view of the million-dollar private yachts in the Marina. Entertainment: Various artists (call for lineup), and open-mic night on Wednesdays.

● **WIKKED (775-8953)** Open for lunch + dinner, Monday-Saturday 11 am-10 pm + Sunday brunch 8 am-2 pm. Menu: Famous mojitos and margaritas + menu with Caribbean flair in an open-air marina setting: http://www.wikkedrestaurant.com/menu_dinner.html Location: at Yacht Haven Grande (Road 30, east of Charlotte Amalie, adjacent to Havensite Shopping Center and cruise ship dock).



FUN IN THE SUN!



(PLEASE — RESERVE SERVICES WELL IN ADVANCE TO AVOID DISAPPOINTMENT!)

► The white notebook in your villa labeled “**The Best of the Best - St. Thomas**” contains information on various activities and water sports, which we are ready to book for you during your stay. In addition, our web site offers links to many activities and special services you may enjoy; at www.mclaughlinanderson.com, click on the “Islands” tab for St. Thomas for more details. **Please email Angela St. Hilaire, our dedicated Guest Concierge (angela@mclaughlinanderson.com), or call her at (866) 449-8855 (weekdays), or (813) 438-5932, for complete information and to prearrange days and times — please book early!** Here are a few recommendations for some great times, so you can get into the swim of things and enjoy our beautiful islands, sights and waters:

- **BICYCLING**: Rent a bike with Water Island Adventures and explore the 4th Virgin Island! Water Island sits just south of our harbor and was home to the site of the hotel believed to have inspired Herman Wouk's Don't Stop the Carnival.
- **BOATING**: Rent a powerboat on the East End. You'll find a wide variety of **powerboats**, from small 25-foot power boats to large, luxurious and fast motor yachts, fully equipped with bimini tops, VHF radios, charts, ice chest and more. You can captain your boat yourself, or you can hire an experienced captain for the day. Explore nearby islands, tan, beachcomb, swim and snorkel.
- **CORAL WORLD**: Visit this unique **marine park with an underwater observatory**, huge shark tank, saltwater pools, “touch pools” for children, tropical birds and iguanas, 21 beautiful aquariums, shops and snack bars. Reservations required for their Swim with the Sea Lions program - please reserve in advance - space is limited to 5 people at a time.
- **DAY TRIPS**: Take a trip to St. John or to the British Virgin Islands via public ferry. Or take a Seaborne Seaplane or the Fast Ferry to St. Croix for the day. Please refer to St. Thomas-St. John This Week for fares and departure times, or call us for schedules.
- **DIVING**: PADI 5-star facilities offer varied excursions for reef, wreck and night Scuba dives available.
- **ECOTOURS**: Learn about local ecology and get a little exercise on an excursion with Virgin Islands Ecotours. Guided **kayak** tours wind through lagoons and mangroves to a private beach on the East End. Take an inflatable boat trip to a **deserted island** for a nature hike, or hike through an historic sugar mill estate above Magens Bay and finish with a refreshing swim at the beach.
- **FISHING TRIPS**: Head out to sea on a small or large captained boat for some **bottom fishing or deep-sea fishing** - compete with the locals for record marlin! Experienced guides know all the good spots, and will provide everything you'll need.
- **GOLFING**: Play a round at the challenging Fazio-designed **Mahogany Run Golf Course**. Test your skills at the “Devil's Triangle” and take in the many breathtaking views of the ocean and islands beyond. Call the Pro Shop for info and reservations: 777-6006, ext. 1.
- **HELICOPTER TOURS**: For a spectacular bird's eye perspective, tour the area's islands and cays by helicopter. A truly incredible viewing experience of unforgettable natural beauty.
- **JET SKIING**: Instruction, rentals and tours are available at several beaches here, or ask us to call Ramon, our private jet-ski instructor and expert, for rentals and private ocean tours - what a great way to see the islands!
- **PARADISE POINT TRAMWAY**: To “ride the view,” take the tramway in Havensite up **700 feet to the top**. The round-trip, 15-minute ride provides amazing views for miles, and at the top are shops, a bird show, and a bar on the observation deck.
- **PARASAILING**: For the heart-stopping experience of sightseeing and hang-gliding all at once, try the once-in-a-lifetime thrill of floating high above the ocean and seeing miles and miles into the blue distance.
- **SAIL AWAY FOR THE DAY**: Let us book a **day sail** with drinks and lunch for your group - small intimate group sails and larger, party-type cruises available (half-day, full-day, sunset and dinner cruises offered). Or take an adventurous and exciting day trip through the U.S. and British Virgin Islands waters to the world-famous Baths in Virgin Gorda with the fun crews on New Horizons, Pirate's Penny or Stormy Petrel - a must see. **(Be sure to bring your passports!)**
- **SNORKELING**: We like the east side of Sapphire Beach, Secret Harbour Beach, and Coki Point. Many beach concessions and dive shops rent snorkel gear by the day or the week. Homer Calloway offers a fantastic **night snorkel tour** with photo CDs to take home. Snorkel gear may be rented for \$12 per day, per set, at Chris Sawyer Dive Center - or bring your own.
- **SWIM WITH DOLPHINS**: Visit Dolphin Discovery at Prospect Reef in Tortola, and experience an interactive dolphin program that brings you close to these intelligent and amazing creatures! **(Bring your passports - a must for the BVI!)**
- **TENNIS ANYONE?**: St. Thomas has several tennis facilities, with some lighted for night play. Please refer to “Some Helpful Hints for You” colored sheet in your arrival packet, or call us for information.
- **WINDSURFING & KITEBOARDING**: Take advantage of our brisk trade winds and explore on a windsurfer for an up-close look at our beautiful azure waters and sea life. Take **windsurfing or kitesurfing lessons** from an expert right on the beach, and rent gear by the hour or by the day.

► **AND FOR SOME FUN OUT OF THE SUN...**

- **MASSAGE**: Pamper yourself with a relaxing, private poolside massage for you and your significant other. Licensed professional men and women are available with your advance reservation. Need we say more? This is truly the ultimate vacation luxury.
- **MUSEUMS AND WALKING TOURS**: Explore history: walking tours on **Blackbeard's Hill** and **Government Hill** up to 1-1/2 hours long are so fascinating. And brick-red **Fort Christian**, next to the big downtown parking lot, has a museum with relics and cannon. For an exciting and educational experience for children, try the new **Butterfly Farm** in Havensight Mall, where the cruise ships dock.
- **SHOP 'TIL YOU DROP**: St. Thomas is one of the most celebrated duty-free ports in this hemisphere - shop for watches, gems and jewelry, liquor, cigars, perfume, tablecloths, designer wear and an array of gifts and collectibles. Be sure to spend some time in downtown Charlotte Amalie and at upscale Yacht Haven Grande in Havensight. To avoid crowds and be more relaxed, be sure to check the daily cruise ship schedule (or ask us), and go downtown **ONLY** on the day when there are the fewest cruise ships in port!